

IN THE SPECIFICATION

Kindly amend the specification as follows:

On page 3, line 4, following "sales.", delete "Statical" and insert - - Statistical- - in place thereof.

On page 5, line 25, following "disproportionately", delete "favor" and insert - - favors - - in place thereof.

On page 10, line 18, following "visits the", delete "Proivder's" and insert - - Provider's- - in place thereof.

On page 14, line 24, following "means.", delete "The message may be sent through".

On page 15, line 5, delete "purchase the good or service of the referral, but instead forwards" and insert - - the purchase of the good or service of the referral, the second party can instead forward- - in place thereof.

On page 25, line 18, delete "steps 303 and 303" and insert - - step 303 - - in place thereof.

On page 25, line 24, following "conjunction", insert - - with - -.

On page 26, line 6, following "climbing", delete "equipment" and insert - - equipment- - in place thereof.

On page 26, line 11, following "sales", delete "personal" and insert - - personnel- - in place thereof.

On page 27, line 3, following "by a", delete "committe" and insert - - committee - - in place thereof.

On page 27, line 6, following "powertrain", delete "warrante," and insert - - warranty, a" - - in place thereof.

On page 27, line 8, delete "warrante" and insert - - warranty- - in place thereof.

On page 28, line 6, following "URL", delete "cite" and insert - - site- - in place thereof.

On page 35, line 24, following "data", delete "based" and insert - - base- - in place thereof.

On page 37, line 8, following "is", delete "preformed" and insert - - performed - - in place thereof.